

WARRANTY CARD

CARPORT



STEEL MOUNTING SYSTEM W-01-00



STEEL MOUNTING SYSTEM W-04-00

1. GENERAL PROVISIONS

KENO Sp. z o.o.

ul. Daszyńskiego 609
44-151 Gliwice, Polska
NIP 6312671983
BDO: 000006820

MAGAZYN

ul. Gustawa Eiffel'a 15
44-109 Gliwice, Polska

ODDZIAŁ WARSZAWA

ul. Sadowa 19 D,
05-850 Jawczyce, Polska

☎ +48 32 230 25 71

✉ biuro@keno-energy.com

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1. KENO Sp. z o.o. located in Gliwice, 609 Daszyńskiego St., 44-151 Gliwice, registered in the Register of Entrepreneurs in the District Court in Gliwice X Economic Department of the National Court Register under KRS number 0000688578 NIP 6312671983 hereinafter referred to as the Guarantor or KENO.
2. The Guarantor declares that the CARPORT structure manufactured by him is of good quality, has the characteristics as declared in the technical specifications and will operate without failure and will not break down for the duration of this warranty.
3. This warranty does not require the signature of the guarantor for its validity.

2. WARRANTY PERIOD

- (1) The warranty is provided for a period of:
 - 10 years for steel structure
 - 2 years for paint coating
- (2) The warranty runs from the date of delivery of the product to the purchaser.

3. WARRANTY COVERAGE

1. The condition for the warranty and its duration for the period indicated in para. 2.1, is to install the structure in accordance with the manufacturer's instructions.
2. Replacement or possible repair shall be authorized by an entity having the appropriate qualifications confirmed by valid authorizations, certified by the Office of Technical Inspection.
3. This warranty shall be valid provided that the entitled person presents the following information and documents together with the claim:
 - a) Warranty Card completed correctly and legibly, which will include the following information:
 - summary of structural elements,
 - data and stamp of the installation company,
 - date of installation,
 - certification of the date of paid periodic inspections performed by the installation company for the duration of the warranty period, according to the rules set forth in point. 5 of this Warranty Card, dowodu zakupu (np. faktura).

4. WARRANTY DISCLAIMER

4. The above warranty shall not apply if the defects occurred due to improper transportation, handling, connection, maintenance, or external influences.
5. The above warranty does not cover construction:
 - a) in which an unauthorized repair or structural change has been made.
 - b) installed not in accordance with the recommendations and installation instructions of the manufacturer.
 - c) There has been a substitution with goods that have not been delivered or manufactured by the Guarantor.
 - d) Installed in wind load zone 1 or 3 above 300m above sea level, and all of zone 2 (according to PN-EN 1991-1-4:2008)
 - e) Mounted in snow load zone 4 and 5 (in accordance with PN-EN 1991-1-3:2005)
 - f) mounted in an outdoor environment, above category C3 according to PN-EN ISO 12944-2.

5. WARRANTY CLAIM

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1. In the event of a defect, you must immediately (no later than 3 working days), notify the installation company that performed the installation.
2. (2) The installation company will each time notify the Guarantor of the defect by sending a complete notification containing:
 - a) Details of the notifier (telephone, name of contact person).
 - b) Date of purchase and installation of the structure.
 - c) Description of the construction defect.
 - d) Photographs showing the defect.
 - e) Document confirming the timely implementation of maintenance inspections.
 - f) Address of the place where the structure was installed.
3. The guarantor reserves the right to request supplementation of the application if the applicant provides insufficient information.
4. Failure to supplement the application with the necessary data within 7 days from the notification of the person who submitted the application will result in leaving the application without consideration.
5. The deadline for removal of defects is 14 working days from the date of issuance of a decision accepting the complaint, with the proviso that it may be extended by the waiting time for spare parts from the manufacturer's suppliers.
6. The method of removal of defects during the warranty period shall each time be determined by the Guarantor.
7. The Guarantor's decision on the validity of the complaint, in particular regarding the causes or fault of the defect is binding on the Purchaser.

6. FORCE MAJEURE

KENO shall not be liable to the purchaser or any other third party for failure or delay in fulfilling its obligations, including those under this Manufacturer's Warranty, caused by epidemics, strikes, insurrections, state of emergency warfare, natural disaster, fires, floods, shortage of availability of suitable and sufficient labor, materials, loss of production capacity, and other circumstances unforeseeable, preventing or unreasonably hindering performance.

Accordingly, the implementation of this manufacturer's warranty will be withheld, reasonably, without liability for delay.

7. FINAL PROVISIONS

1. If any provision or clause of this guarantee is found to be invalid, unenforceable or void, it shall not affect the validity of the remaining provisions of this guarantee.
2. Any disputes that may arise from the application of the provisions of this guarantee shall be governed by the laws of Poland and resolved by the court having jurisdiction over the Guarantor's registered office.
3. This warranty is valid in the Republic of Poland
4. This warranty does not exclude or limit the rights of the consumer purchaser under the statutory warranty for defects of the goods sold. The consumer may exercise warranty rights independently of the rights under this limited quality warranty. The warranty claim procedure for physical defects of the sold thing shall be conducted by the Seller.
5. Any changes to the content of this limited quality warranty shall require a written statement by the guarantor in order to be valid.

CARPORT CONSTRUCTION ACCEPTANCE REPORT**KENO Sp. z o.o.**

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I certify that the structure has been carefully installed in accordance with the manufacturer's recommendations and installation instructions. The product is ready for operation.

Installer	
Company	
Address	
Entitlement number	
Phone number	
E-mail	

I declare that I accept the construction for operation without reservation and that I have read the contents of the warranty card.

End User:	
Address:	
Street:	
Post code:	
Phone number	
E-mail	

Installation made by:

End user:

.....
Stamp and signature

.....
Signature

CONFIRMATION OF PERIODIC MAINTENANCE

The User acknowledges the manufacturer's guidelines for ordering periodic operational inspection of the structure. The ordering of the periodic inspection service from a certified installation company and the fee for its performance remains the responsibility of the User.

A prerequisite for maintaining warranty periods is confirmation of the inspection in the Warranty Card.

First inspection (12th month after first installation)

Date:

LIST OF SERVICE OPERATIONS	NOTES
☐ Verification of tightening torque (30Nm) of M10 bolts	
☐ Verification of tightening torque (150Nm) of M16 bolts	
☐ Verification of tightening torque (200Nm) of M20 bolts	
☐ Inspection of paint defects	

The periodic review was performed by the company:

End user:

.....
Stamp and signature:

.....
Signature

Second inspection (48 months after first installation)

Date:

LIST OF SERVICE OPERATIONS	NOTES
☐ Verification of tightening torque (30Nm) of M10 bolts	
☐ Verification of tightening torque (150Nm) of M16 bolts	
☐ Verification of tightening torque (200Nm) of M20 bolts	
☐ Inspection of paint defects	

The periodic review was performed by the company:

End user:

.....
Stamp and signature:

.....
Signature:

CONFIRMATION OF PERIODIC MAINTENANCE

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Third inspection (96 months after first installation)

Date:

LIST OF SERVICE OPERATIONS	NOTES
☐ Verification of tightening torque (30Nm) of M10 bolts	
☐ Verification of tightening torque (150Nm) of M16 bolts	
☐ Verification of tightening torque (200Nm) of M20 bolts	
☐ Inspection of paint defects	

The periodic review was performed by the company:

Ends user:

.....
Stamp and signature:

.....
Signature:

Fourth inspection (120 months after first installation)

Date:

LIST OF SERVICE OPERATIONS	NOTES
☐ Verification of tightening torque (30Nm) of M10 bolts	
☐ Verification of tightening torque (150Nm) of M16 bolts	
☐ Verification of tightening torque (200Nm) of M20 bolts	
☐ Inspection of paint defects	

The periodic review was performed by the company:

End user:

.....
Stamp and signature:

.....
Signature: